

**Pre-bid Meeting Commission's Clarifications.**

Bidder	SI NO	Clause Section, Page no	Existing Clause Details	Clarification Sought	Commission's Clarification
Innovatiview	1	Pt. No. "iv" & "xi" of Sub- section 2.1 "Detail Scope of Work" Page No. 3	<p>After the completion of capturing of IRIS impressions and Facial Recognition of candidates at each and every examination centres across various districts of Bihar, the bidder shall send the entire captured data in a hard drive in a sealed cover superscribing Exam Name on the same day along with report and forwarding letter duly signed by the bidder to the Secretary, BPSC, Patna. No copy of the data is to be retained by the bidder in any form whatsoever.</p> <p>And</p> <p>The agency shall have to transfer the captured data in usable soft form to BPSC after the completion of each examination/counselling process.</p>	<p>Pt. No. "iv" &amp; "xi" should be combined and should be read as "After the completion of capturing of IRIS impressions and Facial Recognition of candidates at each and every examination centres across various districts of Bihar, the bidder shall provide the entire captured data in a usable form to BPSC on the same day via cloud sharing through a Secured Web Server hosted in a Tier 3 or higher Data Center. And the bidder shall send the entire captured data in a hard drive in a sealed cover superscribing Exam Name within 7 Days along with report and forwarding letter duly signed by the bidder to the Secretary, BPSC, Patna. No copy of the data is to be retained by the bidder in any form whatsoever.</p> <p>Also, a clause should be added that "Due to the ongoing pandemic situation or any General force majeure happening, if any party is impacted and is facing difficulty in any sort of physical submission; the party would be provided adequate time for submission.</p>	It should be read as "After the completion of capturing of IRIS impressions and Facial Recognition of candidates at each and every examination centres across various districts of Bihar, the bidder shall ensure that the tablets used for capturing the details are submitted with the Centre Superintendent of each centre before completion of the exam in sealed covers superscribing Exam Name and other details. The detailed report must be submitted to the BPSC, Patna within 7 days of completion of exam.
	2	Pt. No. "iv" of Subsection 4.2 "The Bidder should satisfy the following criteria:", Page No. 5	A list of at least one similar or higher work undertaken in the past 3 (Three) years for Installation of Touchless IRIS and FR devices to capture IRIS impressions, barcodes and photographs of the candidates during various examinations executed by the Bidder (Agency) in various examinations conducted by the Govt. Agencies or the public sector agencies such as UPSC, State Public Service Commission, SSCs, Universities, CBSE, State Educational Boards, Government Departments, IITs, IIMs, Institute of Banking Personnel Selection, Railway Recruitment Boards and Central Public Sector Undertakings etc. Copies of Work Completion Certificate from at least 1 (One) client must be enclosed during past 3 years i.e.	This clause should be amended as follows: A list of at least one similar or higher work undertaken in the past 3 (Three) years for Installation of Touchless IRIS and FR devices to capture IRIS impressions, barcodes and photographs of the candidates during various examinations executed by the Bidder (Agency) in various examinations conducted by the Govt. Agencies such as Union Public Service Commission or State Public Service Commissions. Copies of Work Completion Certificate from at least 1 (One) client must be enclosed	No change.

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		2017-18, 2018- 19 and 2019-20	during past 3 years i.e. 2017-18, 2018-19 and 2019-20 Reason: As working style and examination style of Public Service Commission's is very different from that of SSC's, Universities, CBSE, State Educational Boards, Government Departments, IITs, IIMs, IBPS, RRB's and Central PSU's etc. and the modules and system requirements for examination also differ in nature. We suggest that Bidder should have experience of working with at least one State Public service commission or UPSC for executing similar kind of service in Examination domain.	
3	Pt. No. "V" of Subsection 4.2 "The Bidder should satisfy the following criteria:", Page No. 6	The Agency must have been registered under the Indian Companies Act, 2013/the Partnership Act, 1932 and must possess valid Trade License & Registration Certificate of Professional Tax. Documentary evidence regarding this must be enclosed.	As proprietary firms are allowed to participate in the bidding process, Submission of GST Registration should be sufficient for proprietary firms. As GST registration is considered as legitimate and is legally accepted for all such purposes. Please clarify	No change is required in the bid document.
4	Pt. No. (d), Section 13 "Payment Terms", Page No. 10	The payment shall be in Indian Rupees by ways of account payee Cheque/Draft/RTGS and shall be paid only as per following terms of payment. i. The payment of 50% of the total charges shall be based on the certification for proper working of IRIS scanners/FR devices by nominated official/observer of BPSC at the examination centres and will be paid within 30 days of receipt of such certificate, along with Invoice complete in all respects. ii. The rest 50% of the charge will be paid within 30 days of receipt of "no adverse report" from the end client with respect to non-occurrence of malpractices or incident of malfunctioning or non-functioning of IRIS scanners/FR devices.	- As incident of malfunctioning or non-functioning of IRIS scanners/FR devices will already be checked and validated under certification of proper working at the time of releasing initial 50% payment, this condition should not be included for releasing remaining 50% payment. - As the bidder will be an ancillary security service provider and the Scope of services will be limited to impersonation control through biometric verification, occurrence of any malpractices cannot be completely controlled by the bidder and therefore it should not have any impact on bidder's payment realization. The remaining 50% payment may be paid within 30 days of verification of captured data submitted by bidder in hard drives. - A clause should be added to	The condition for releasing initial 50% remains the same, but in case of rest 50% it should be read as "the payment of rest 50% will be made within 45 days of 100% verification of captured data submitted by the bidder in hard drives".  It should be further read as " Due to the ongoing pandemic situation/ force majeure/internal activity of the tenderer if the examination is cancelled within 48 (Forty Eight) hours of the examination start then the bidder would be entitled for a payment to the tune of 30% of the total value of that examination to be paid to the bidder."

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				<p>payment terms that: "Due to the ongoing pandemic situation/force majeure/Internal activity of tenderer if the examination is cancelled within 0 to 48 hours of the examination start time, the bidder would be paid minimum 60% of the total value to be paid. As the bidder will have already incurred the expenses in transportation, logistics arrangement and planning by that time.</p>	
5	Section 12 "Penalty", Page No. 10	<p>Penalty, Penalties will be imposed by the BPSC and an appropriate legal action including black listing will be initiated against the bidder in the event of the following failures by the latter to complete the work within time frame fixed by the BPSC, Patna.</p>	<p>Our Suggestion: Append the below clause for more clarity on penalty deduction: In case of any candidate being leftover, intentionally or unintentionally, during Biometric capturing or authentication stage at the time of Examination, Bidder would be penalized by BPSC as per below</p> <ul style="list-style-type: none"> <li>• amount of leftover candidates would not be paid.</li> <li>• 100% amount would be penalized as of leftover (number of candidates *per candidate rate).</li> </ul>	<p>Partially agreed with the amendment that in case of candidate being left over intentionally or unintentionally during Biometric capturing or authentication stage at the time of examination or at a later stage, Bidder would be penalized by BPSC as per below</p> <ul style="list-style-type: none"> <li>• 100% amount of leftover candidates to be deducted</li> <li>• Penalty to be imposed to the tune of 20% of the total value of the work of that particular examination or amount equivalent to 100% of left over candidate, whichever is HIGHER to be deducted as penalty.</li> <li>• If BPSC is convinced at any stage that the mistake or error has been committed deliberately or intentionally then BPSC will be at discretion to take all or any of punitive actions, like blacklisting, debarment, lodging criminal case, etc. against the firm or any action as decided by the BPSC lawfully.</li> </ul>	

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6	PARA 4, Section 1 "About B.P.S.C", Page No. 1	Bidder shall submit their bids in prescribed manner as mentioned in this Notice Inviting Tender for all of the above noted items on all working days till 05.00 P.M on 22-07-2021 date or before the closing dated, to the office of the BPSC at the following address throw Registered/Speed Post only. SUBMISSION BY HAND OR COURIER OR ANY OTHER MEANS IS NOT ACCEPTABLE.	- We request you to allow hard copy Submission Bid document of bidder by Hand/Courier as well. As due to the ongoing pandemic situation Postal services are severely impacted.	No change in the bid document is required.
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16/7/21

Deputy Secretary,  
 Bihar Public Service Commission,  
 Patna.